



Ontario Provincial Police  
Police provinciale de l'Ontario

## Media Release/ Communiqué

FROM/DE: Bancroft Detachment

DATE: September 10, 2021

### REPORTING CALLS FOR SERVICE TO BANCROFT OPP

**(BANCROFT, ON)** - The Bancroft Detachment of the Ontario Provincial Police (OPP) have recently had several calls for service left on the detachment answering machine during non-administrative business hours.

When a member of the public calls the (613) 332-2112, the Bancroft OPP Detachment phone number, during non-administrative business hours they will get an automated response system that will offer two options.

The automated response will direct the caller to option one if they require immediate police assistance or wish report an incident to police. This will transfer the caller to the Provincial Communications Centre and a communications operator will dispatch an officer.

The automated response will direct the caller to option two if they wish to speak with someone at detachment. This will transfer the caller to an answering machine that will allow them to leave a message during non-administrative business hours. This message will not be checked until the next regular business day (Monday – Friday) by administrative staff.

Anyone wishing to speak to an officer, report an incident or those requiring police assistance should be choosing option one.

The Bancroft OPP wish to remind residents that they can call the Provincial Communications Centre dispatch number directly at 1-888-310-1122 anytime to report non-urgent police matters.

If there is an emergency that requires immediate police, ambulance or fire response, the public should call 9-1-1.

For information on services such as health services, government programs, financial assistance, seniors support or housing help, the public should call 2-1-1.



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